

Digital Adoption for Operations Leaders



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Course Description

This course equips leaders and managers with the skills to analyze and assess their current digital toolstacks, map process friction, and design adoption strategies for technologies that drive measurable productivity gains. Approach roadmaps that aligns technology to business objectives, in-app enablement, and become familiarized with cutting-edge AI empowerment strategies and tools.

Learning Tracks

Digital Transformation

AI

Call Flows & Routing

UCaaS

Productivity

Automation



Why This Course Matters

- Businesses with structured digital adoption programs have higher success rates in implementing new digital toolstacks.
- See proven adoption frameworks and understand current challenges observed across other businesses.
- Building an accurate ROI report for digital adoption affirms the effectiveness of the current adoption plan and encourages further scaling and resource allocation.

Who Should Attend

Register Now



IT
administrators



Department
managers



Business
analysts



Project managers
& coordinators

COURSE SYLLABUS

Course Overview

Assess your business toolstack, eliminate process friction, and engineer measurable digital adoption for scalable success.

Syllabus

1. Digital Adoption Overview
2. Toolstack Inventory & Value Alignment
3. Workflow Mapping & Digital Friction Analysis
4. AI-Ready Operations & the Next Wave of Adoption
5. Adoption Strategy
6. In-App Enablement & Training Schedules
7. Measuring Adoption, Experience, & ROI
8. Overcoming Adoption Barriers
9. Roadmap & Action Plan

What You'll Learn

- 1 Creating digital adoption plans & overcoming barriers
- 2 Digital toolstack inventory
- 3 Process & value-stream mapping
- 4 AI-in-operations readiness & automation opportunities
- 5 Data readiness & integrations

Register Now



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<https://Output.Training>